

## NEWS RELEASE

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*The new TS-550i with two expansion units  
(Bluetooth option available)*

### **TalkSwitch adds affordable enterprise IP handsets**

**St Albans, UK, 5 February 2010:** ICON is pleased to announce that the new TalkSwitch handsets, the TS-350i and TS-550i are now available to its channel partners.

ICON is already seeing the excitement generated from channel partners as the new TalkSwitch TS-350i & TS550i business IP Handsets hit the streets.

The 350i & 550i IP handsets are devices of the quality and functionality you would expect from an enterprise telephone system but TalkSwitch is able to offer these feature packed superior handsets for TalkSwitch, its SoHo telephone solution, at a SoHo price tag.

The TS-350i is a powerful business workhorse offering a rich feature set with excellent sound quality and fits a wide range of business users and their communications demands.

The TS-550i is premium IP telephone aimed at those in a telephone intensive role that require a quality business telephone with an extended feature set. TS-550i users not only enjoy the advanced capabilities of the handset but also have available to them the fabulous optional modules of Bluetooth and handset expansion.

Supporting the new telephones is a new software release. Version 6.12 of the TalkSwitch solution software includes time saving features such as Auto ITSP configuration for IP trunks which make installation even easier than before. TalkSwitch version 6.12 is the only SoHo telephony solution to include engineering tools such as line optimisation which will ensure perfect set up from day one. There are many new advances such as support for Windows 7, but the big news is that TalkSwitch keep adding customer value and have again made this release a FREE download available to all customers - more Benefits at no cost.

TalkSwitch is one of the first vendors to announce compatibility with the new Windows 7 release and sets the pace for small business telephone systems with the inclusion of a line optimisation tool and the automatic ITSP configuration feature.

Mark Shane commented

*“These new handsets are a stylish addition to the TalkSwitch range. With the launch of these handsets and the new tools and features of release 6.12 TalkSwitch have yet again demonstrated its commitment to being the leader in the small business sector in the UK. Sales of TalkSwitch are already strong and with these new handsets leading the market in style and functionality we expect to see many more wins.”*

Existing users of TalkSwitch will need to upgrade to management software 6.12 to use the new phones. Upgrade is free and the download is available from the ICON TalkSwitch support site <http://forum.talkswitch.co.uk>

For more information

Contact : [info@icon-plc.co.uk](mailto:info@icon-plc.co.uk)

Visit : [www.icon-plc.co.uk/talkswitch/talkswitchIPhandsets.htm](http://www.icon-plc.co.uk/talkswitch/talkswitchIPhandsets.htm)

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### **About ICON**

“Independent Computer Owners Network PLC” has more than 15 years experience of supplying and supporting communications based IT applications. Today it is a leading UK distributor of Vertical IP-PBX solutions, Polycom KIRK DECT mobility solutions, TalkSwitch a small business analogue/IP- PBX, the unified messaging solution from MESSAGEmanager and uMobility the fixed mobile convergence solution for large and small business.

ICON covers England, Scotland, Wales, and N Ireland through a network of dealers. It has helped its dealers provide converged IT and communications solutions into many of the UK’s best known FTSE companies. For more information visit the icon web site [www.icon-plc.co.uk](http://www.icon-plc.co.uk).

### **About TalkSwitch**

TalkSwitch® is the leading developer of owner-friendly™ phone systems for small and multi-location businesses. TalkSwitch has sold over 35,000 phone systems that small businesses rely on everyday. With a growing global network of resellers, distributors and partners, TalkSwitch’s fully hybrid phone systems are changing the way small businesses communicate. For more information, please visit our website at [www.talkswitch.com](http://www.talkswitch.com)